

IRISH CUSTOMER CONTACT  
& SHARED SERVICES AWARDS  
**2016**  
PEOPLE PROMOTING EXCELLENCE

CCMA as host of the Irish Customer Contact & Shared Services Awards 2016 is delighted to announce that the following companies have been shortlisted.

## 2016 Nominees

- |                               |                            |                        |
|-------------------------------|----------------------------|------------------------|
| [1] Accenture                 | [15] eir                   | [29] Permanent TSB     |
| [2] AIB                       | [16] Energia               | [30] PhoneWatch        |
| [3] Arise                     | [17] FEXCO                 | [31] Radio Pet Systems |
| [4] Arvato Bertelsmann        | [18] Friends First         | [32] RCI               |
| [5] AvantCard                 | [19] Gas Networks Ireland  | [33] Rigney Dolphin    |
| [6] Bank of Ireland           | [20] HCL                   | [34] Sky Ireland       |
| [7] Blizzard Entertainment    | [21] Laya Healthcare       | [35] SSE Airtricity    |
| [8] Cabot Financial           | [22] Merlyn                | [36] Sun Life          |
| [9] Capita Customer Solutions | [23] Microsoft             | [37] Teleflex          |
| [10] CarTrawler               | [24] National Pen          | [38] Three             |
| [11] Cluid Housing            | [25] Nest                  | [39] Vhi Healthcare    |
| [12] Dell EMC                 | [26] New Ireland Assurance | [40] Vodafone          |
| [13] Dhl Express Ireland      | [27] PayPal                | [41] Voxpro            |
| [14] EA Ireland               | [28] PeoplePoint NSSO      | [42] Wipro             |

### 2016 Sponsors Include:



### GOLD SPONSORS



Awards Ceremony - Saturday 12th November 2016 in the DoubleTree by Hilton, Burlington Road, Dublin 4.

To book tickets to attend the awards please contact: **E:** [dorothy@ccma.ie](mailto:dorothy@ccma.ie) **M:** 087-2256055 **W:** [www.ccma.ie](http://www.ccma.ie)